



COVID-19 PROTOCOL

DEAR VISITORS

In this home we have implemented security protocols in the event of a health contingency, to make your stay a safe experience for everyone.

- Our collaborators have been trained to carry out their work adhering to the new provisions issued by the health authority.
- For your safety, sanitizing mats for shoe cleaning have been placed at the entrance of the lobby and restaurants before entering the facilities.
- For your convenience, automatic antibacterial gel devices were placed at the entrance of the establishment and the dining room.
- On the side of the lobby, a sink was adapted for frequent hand washing.
- Signs have been installed in common areas to follow the guidelines of: healthy distance, hand washing technique, courtesy sneeze, etc.
- The personnel have been equipped with personal protective equipment, PPE, face masks, masks, gloves, tights, etc., to carry out their tasks.
- The cleaning and hygiene of our facilities has been reinforced, also implementing the sanitization technique, using products suggested for physical controls within the Covid 19 health and safety program.
- There is a set of thermometers to take the temperature.
- To ensure excellent filtration of the pool water, new filters with AFM (Active Filtering Medium) glass-based filtration and measuring equipment were installed to guarantee a correct chemical balance of the water.
- The curtains in the rooms are freshly washed and sanitized.
- The Air Conditioners of the entire establishment were washed and sanitized.
- It has been collected from all rooms, decoration, brochures, bedspreads, to ensure maximum security.

Our commitment has always been to ensure the safety of our guests and in the event of a contingency we are reinforcing the measures that we have always practiced.

We ask you to please when visiting us, reduce your travel equipment and follow the new protocols.

We thank you in advance for your preference and understanding of the "New Normal."