



## PROTOCOL COVID-19

At **Los Olivos Hotel** we seek to provide our clients with the best service, which is why we have implemented the following general regulations for Covid 19 for clients and guests of the Hotel.

- When entering, it is necessary to wear a face mask and go through a security filter that includes taking temperature, sanitizing footwear and applying antibacterial gel.
- In service areas such as Hotel reception, Spa or restaurant box, we ask you to maintain a healthy distance of 1.5 meters with other people.
- It is recommended not to touch the face with the hands, mainly the nose, mouth and eyes.
- Respiratory hygiene. If you are going to cough or sneeze it is important that you do so by covering your face with the inside of your elbow. Then use a disposable tissue and place it in the cans installed for it, we suggest you wash your hands afterwards.
- We help you that the greeting and goodbye with other people is without physical contact (no hugging, no shaking hands, no kiss or other gesture of approach).
- At the moment in the Spa area they are only catered for in individual services.

We wish you a **Happy Stay**  
in this new coexistence.

