



## PROTOCOL HYGIENE AND SANITIZATION



For **Suites Malena** your health and that of our guests is the most important thing, therefore due to the contingency that is being experienced internationally by Covid-19, we have a CLEAN & SAFE HOTEL certificate, we are receiving groups reduced, maximum 50% of our capacity, we have implemented preventive health measures, which are broken down below:

### CLEANING

- We use a sanitizing product (from the ecobaSL brand that eliminates 99.9% of viruses and bacteria) for all surfaces.

### RECEPTION

- At the entrance of the Hotel we disinfect the main sheet, both at the entrance and exit, a sanitizing mat for bacterial control to disinfect the sole of the footwear.
- At the entrance we give visitors antibacterial gel (disinfectant).
- We are continually disinfecting workbenches and inert counter surfaces.
- Taking action against Covid-19.

### ROOMS

- After the rooms are vacated, the procedure is as follows: we disinfect mattresses, sinks, showers, floors, sheets, TV control, fans, switches and kitchen lamps, etc.

### SWIMMING POOLS

- Daily cleaning of lounge chairs, tables, railings, etc.
- The levels of sodium hypochlorite and pH of the swimming pool water are maintained in accordance with current regulations.
- Pool towels are not provided for your safety.
- Filter backwashing is performed daily.

We can prevent any type of contagion, we ask you in the most attentive way that if you have any discomfort, are sick or there are sick people at home, do not go to public places, so that the contagion does not continue to spread.

We are continuously monitoring and following changes in the recommendations and guidelines of the local government and the health authorities of our city, to continue working and provide the best possible service while safeguarding the safety of our guests, collaborators and suppliers, within the requirements.

ATTENTIVELY  
The management

Come and Enjoy Our Hospitality

